

Blizzard of Savings Q1 2022

What countries and US states are included in the program?

This promotion is valid in the US and Canada only.

How long does the Blizzard of Savings promotion run?

Purchases of eligible products must take place January 4, 2022 –March 31, 2022. To take advantage of this offer, complete purchase direct with TROY or complete the online claim forms and provide proof of purchase from TROY Authorized Reseller.

Purchases and invoices dated prior to or after this timeframe will not be eligible for this promotion. Direct purchases must be made within the promotion time period. Proof of purchase claims must be submitted within 30 days of the purchase invoice date or April 30, 2022, whichever occurs sooner. Claims will not be accepted after April 30, 2022

What products can be purchased to receive the rebates and what are the rebate amounts?

Eligible TROY SKUs:

Item SKU	TROY M406 MICR Printers <i>*Valid for \$200 Mail in rebate for TROY Authorized Resellers NOT valid for Instant Rebate*</i>
01-00871-101	TROY M406dn MICR Printer
01-00871-111	TROY M406dn MICR Printer
Item SKU	TROY MICR Toner Secure Cartridges <i>*Valid for \$40 Mail in rebate for TROY Authorized Resellers OR \$40 Instant rebate for TROY Direct Customers*</i>
02-81576-001	TROY M402/M426mfp MICR Toner Secure High Yield
02-81575-001	TROY M402/M426mfp MICR Toner Secure Standard Yield
02-CF259X-001	TROY M404/M406/M428mfp MICR Toner Secure HY Cartridge (59X)
02-CF258X-001	TROY M404/M406/M428 MICR Toner Secure HY Cartridge
02-CF259A-001	TROY M404/M406/M428 MICR Toner Secure STY Cartridge (59A)
02-CF258A-001	TROY M404/M406/M428 MICR Toner Secure STY Cartridge
02-81676-001	TROY M501/M506/M527mfp MICR Toner Secure High Yield
02-81675-001	TROY M501/M506/M527mfp MICR Toner Secure
02-81681-001	TROY M507/528 MICR Toner Secure High Yield
02-81680-001	TROY M507/528mfp MICR Toner Secure Standard Yield
02-81351-001	TROY 602/603 MICR Toner Secure High Yield
02-81350-001	TROY 601/602/603 MICR Toner Secure
02-82021-001	TROY M605/M606/M630 MICR Toner Secure High Yield
02-82020-001	TROY M604/M605/M606/M630 MICR Toner Secure
02-82041-001	TROY M608/M609 MICR Toner Secure High Yield
02-82040-001	TROY M607/M608/M609 MICR Toner Secure
02-W1470X-001	TROY M611/M612 MICR Toner Secure High Yield
02-W1470A-001	TROY M610/M611/M612 MICR Toner Secure
02-88000-001	TROY M806 MICR Toner Secure
02-81081-001	TROY 9000/9040/9050 MICR Toner Secure

If I purchased from a TROY Authorized Reseller, How do I redeem for the rebate?

To get your rebate amount, follow these three simple steps:

1. Purchase an eligible TROY product January 4, 2022-March 31, 2022. Go to www.troygroup.com/rebate and complete an online claim form. If you purchased compatible accessories, please indicate it on your claim form. Please note the accessories purchased must be on the same invoice and compatible with the eligible product purchase. Your claim and proof of purchase must be submitted within 30 days of purchase invoice date or April 30, 2022, whichever occurs sooner. Participants are allowed to claim rebate on one (1) TROY product.
2. The Proof of Purchase for the new product(s) purchased must be received within 30 days of purchase invoice date or April 30, 2022, whichever occurs sooner. If you provide an email, we will send a confirmation email with your claim number once the claim is submitted. Please print these out and save for your records. Reference the claim number for all questions relating to this promotion.
3. TROY receives Proof of Purchase of eligible new product(s) with serial numbers and issues a check (if eligible) within 6-8 weeks from the date received. If you have not received payment after 12 weeks of shipment, please contact Customer Service at rebates@troygroup.com or by calling 1-304-232-0899 between 8am and 5pm ET, Monday through Friday. All incomplete claims will be automatically rejected and must be completed and resubmitted to be processed. A claim is considered incomplete if it matches one or more of the following criteria: missing any information requested on the claim form, missing serial number of new printer(s) purchased, missing proof of purchase documents, or invoice with invalid purchase date.

What is the final submission date for my claim?

All claims must be submitted within 30 days of purchase invoice date or April 30, 2022, whichever occurs sooner.

What if I don't have my proof of purchase at the time of my claim submission?

Proof of purchase(s) must be submitted within 30 days of purchase invoice date or April 30, 2022, whichever occurs sooner. Proof of purchase(s) can also be submitted via email: rebates@troygroup.com

Please include Authorized reseller details and invoice number in the subject of the email.

What happens if my product is on backorder, or not available for shipment, after the 30 day limit for submitting purchase invoice date?

If a product is on backorder you must show you ordered the qualifying product during the promotional period and you were not able to receive the product due to backorder status. Do not send purchase orders as proof of purchase. You must provide a screen shot showing that the order was placed during the promotional time period from the distributor's system (or partner's). You can apply for an exception once the product has been received. Each claim will be evaluated to ensure all other terms and conditions have been met. To help you with this process, please contact TROY Group via email at rebates@troygroup.com or by calling 1-304-232-0899 Monday - Friday between 8am and 5pm Eastern Time.

I'm having trouble with my online claim form. How can I get a PDF version?

To get a manual claim form, please contact TROY Group via email at rebates@troygroup.com or by calling 1-304-232-0899 Monday - Friday between 8am and 5pm Eastern Time.

How easy is it to fill out the claim form?

It's very easy. It takes about five minutes.

Where can I find the serial number for my purchased printer(s)? (Cartridges are not serial numbered)

The serial number can be found on the white label on the outside of the box the printer came in, on the back of the printer itself, or listed on the invoice.

Can I combine this promotion with another offer?

This offer MAY be combined with other TROY promotions unless noted otherwise by TROY. This offer must comply with terms and conditions of other promotions.

Is this offer combinable with hardware or supplies Big Deal or Contract pricing?

No, the customer can take the higher of the two discounts.

Is there a maximum number of products I can purchase?

You can claim up to 6 units online via the online claim form (rebates@troygroup.com) per each custom claim. Customers can submit multiple claims throughout the

promotion period. Only one claim per 30 days, however, will be accepted.

How is the money for the promotion disbursed?

Once the claim form has been received and approved by TROY, cash back checks will be mailed within 6-8 weeks. If you have not received your check within twelve (12) weeks from the time you provided proof of your new purchase, whichever is later, please contact customer service via email rebates@troygroup.com or by calling 1-304-232-0899 between 8am and 5pm ET, Monday through Friday.

If I have questions about this promotion, my claim or my rebate, whom do I contact?

Please email customer service at rebates@troygroup.com or by calling 1-304-232-0899 between 8am and 5pm ET, Monday through Friday.

Authorized Resellers:

Resellers may not submit claims on behalf of themselves.

Resellers may not submit or claim rebates on behalf of Qualifying End-user customers.

Is Managed Print Services available for this Program?

No, it is not.

What if I am a Reseller for TROY and I do not want TROY to contact the end user for promotional purposes?

TROY will not communicate with the end user, except to provide updates to their rebate status. TROY places high value on information privacy and security and will not share, rent or sell end user information under any circumstances.